

SourceMeasures®

Quality Compliance Reporting and Beyond

FACT SHEET

Health Data Management & Analytics

SourceMeasures®

MedMeasures®

NCQA-Certified Administrative Software to complete HEDIS, Quality Rating System (QRS) and state reporting

- ✔ Produce Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey sample frames
- ✔ Drill into details to find improvement opportunities
- ✔ Find gaps in care and investigate supplemental data impact

MedCapture™

Chart Review Software

Interactive Data Submission Tool

Creates the .xml file for NCQA's Interactive Data Submission System

Patient-Level Export Tool

Creates the patient-level detail file for the Centers for Medicare & Medicaid Services

Service Offerings

MedMeasures® Plus™

Measure-Cloning service to create custom measures

Five-Star Performance Reports

Tracks five-star measures and finds improvement opportunities

Provider Profiling

Produces quality reports by provider

Onsite Hosting

We host, validate and process your HEDIS results in our secure data center

Service Bureau

HEDIS / QRS experts perform the work for you

Chart Retrieval and Abstraction

Nurses retrieve and abstract chart data, conduct over-reads, consolidate results and provide data for your auditor

Quality Improvement

Experts target opportunities for improvement before, during and after the reporting season

Measuring and reporting quality are vital parts of doing business in healthcare today, thus compelling organizations to face the challenge of implementing continuous and effective quality-improvement programs. The Healthcare Effectiveness Data and Information Set (HEDIS®) measures and the National Committee for Quality Assurance (NCQASM) accreditation are just the beginning. As the healthcare industry continues to evolve, new measures and standards will address areas of care delivery and operation.

Whether you are a government agency, provider group or health plan, SourceMeasures® software solutions from General Dynamics Health Solutions helps you satisfy quality-compliance reporting requirements, optimize workflow efficiencies and improve care. As an NCQA-certified HEDIS vendor since 2001, we are an experienced strategic and trusted partner.

One Source for Quality Measurement, Reporting and Improvement

At General Dynamics Health Solutions, we understand healthcare quality and offer a comprehensive set of software tools and seasoned personnel. Our total solution includes quality-measurement software, submission tools, chart abstraction software and services, custom measure authoring, onsite hosting, HEDIS service bureau, five-star reporting and provider profiling.

Our goal is your success, whether it's a stress-free HEDIS season, an effective quality-improvement effort or a comprehensive provider outreach initiative, SourceMeasures software tools rely on a single source of clinical rules where measure results are processed once and used many times – providing you consistent, quality information while saving you time and money.

The screenshot displays the MedCapture software interface. At the top, there is a navigation bar with tabs for 'Setup', 'Assign Reviews', 'Review', 'Assign Audits', 'Audit', and 'Consolidate'. The main window is titled 'MedCapture' and has a sub-header 'Review'. Below this, there are several tabs: 'Save', 'Instructions', 'Comments: 0', 'Images: 0', 'Admin Events: 0', and 'Export To PDF'. A table lists review items with columns: Member, MemberID, Provider, Birth Date, Location, Measure/Sub, Status, Images, Commen..., Reviewe..., and Reviewer. The first row shows 'ABRAMS, GINA' with MemberID 'GPP_M012320', Provider 'WISINSKI, JOELLEN', Birth Date '10/02/1989', Location 'WISINSKI, JOELLEN', Measure/Sub 'CCS', Status 'Green dot', and Reviewer 'kathy'. Below the table, a detailed view of a review item is shown. It includes a 'Date of Birth' field with a value of '10 / 02 / 1989'. A text box contains the following text: 'Numerator Compliance: Member has had one or more cervical cytology tests on or between 01/01/2012 and 12/31/2014. Or, the member is at least 30 years of age at the time of the cervical cytology and also had an HPV co-testing at the same visit from 01/01/2010 to 12/31/2014.' Below this is a table with columns 'Date', 'Cerv Cyt Result', and 'HPV Co-Testing'. The first row shows '11/11/2014', 'Negative', and a checked box. The second row shows 'mm/dd/yyyy', '(Please Select)', and an unchecked box. At the bottom, there is an 'Optional Exclusion Criteria' section with the text: 'Member is non-compliant based on lab data and has evidence of a hysterectomy with no residual cervix. The hysterectomy may be anytime in the member's history through 12/31/2014.'

MedCapture, our chart review software, allows reviewers to easily gather and centralize all administrative and medical chart data into a single source of information for improving rates.

SourceMeasures®

- ✓ Eliminate source code review by HEDIS auditors
- ✓ Verify data quality and completeness
- ✓ Reduce reliance on over-extended IT staff
- ✓ Help ensure HEDIS reporting is on time and accurate
- ✓ Reduce efforts in completing the HEDIS Roadmap
- ✓ Target individual members for service reminders
- ✓ Determine impact of supplemental data
- ✓ Access a comprehensive data mart for ad-hoc analysis, five-star reporting and provider outreach
- ✓ Support provider incentive programs
- ✓ Provide actionable data to all stakeholders
- ✓ Spend more time improving quality, not reporting it

Streamline Your HEDIS®, QRS and State Reporting Processes

From data acquisition, to measure analysis and rate submission, the SourceMeasures software tools automates critical steps in the reporting process, freeing you to create programs for improving rates.

We combine our proven methods for highly complex data acquisition and decades of healthcare data experience to ensure the loading of a complete set of clean data into your repository – resulting in accurate rates. MedMeasures, our NCQA-certified HEDIS software, processes measures efficiently to create rich trace data for drilling down into results. MedCapture, our chart review tool, further helps improve rates by effortlessly integrating administrative and medical chart data.

Understand Measure Logic and Results

MedMeasures exposes the complex logic underlying each measure, thus building confidence in the results for both internal health plan audiences and health plan auditors. Measure documentation that is easily accessed from within the application helps health plans understand each measure's logic and potential data conditions that could raise or lower HEDIS rates.

Utilize Advanced Informatics and Reporting

In order to truly improve quality, running HEDIS measures is not enough. Health plans need actionable data to target ongoing quality efforts and the tools to quickly diagnose problems that might artificially lower rates and expose underlying trends that impact outreach programs. The advanced informatics and reporting of SourceMeasures software tools can effectively help accomplish the following tasks:

- Measure analysis that shows why an eligible member is not compliant
- Measure reports that calculate results by a variety of data fields, including primary care provider, employer group, market segment, etc.
- Measure analysis grids with member and provider contact information for member and provider outreach

A growing number of programs and applications require quality-measure results as consumers, purchasers, providers, policymakers, researchers, and accrediting and oversight bodies rely on transparent reporting and quality improvement for informed decision-making. SourceMeasures software tools provides you with the capabilities you need to do more with your quality-measurement results.

Our end-to-end health solutions – which expand insight, improve outcomes, drive efficiency and reduce risk – include:



Health Data Management & Analytics



Multi-Channel Health Communications



Health Facility Outfitting & Logistics



Clinical Staffing & Medical Research Services



Healthcare Administrative Services



IT Services & Infrastructure

About General Dynamics Information Technology

As a trusted systems integrator for more than 50 years, General Dynamics Information Technology provides information technology (IT), systems engineering, professional services and simulation and training to customers in the defense, federal civilian government, health, homeland security, intelligence, state and local government and commercial sectors. Headquartered in Fairfax, Va., with major offices worldwide, the company delivers IT enterprise solutions, manages large-scale, mission-critical IT programs and provides mission support services. General Dynamics Information Technology is one of two business units that comprises the General Dynamics Information Systems and Technology business group.

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