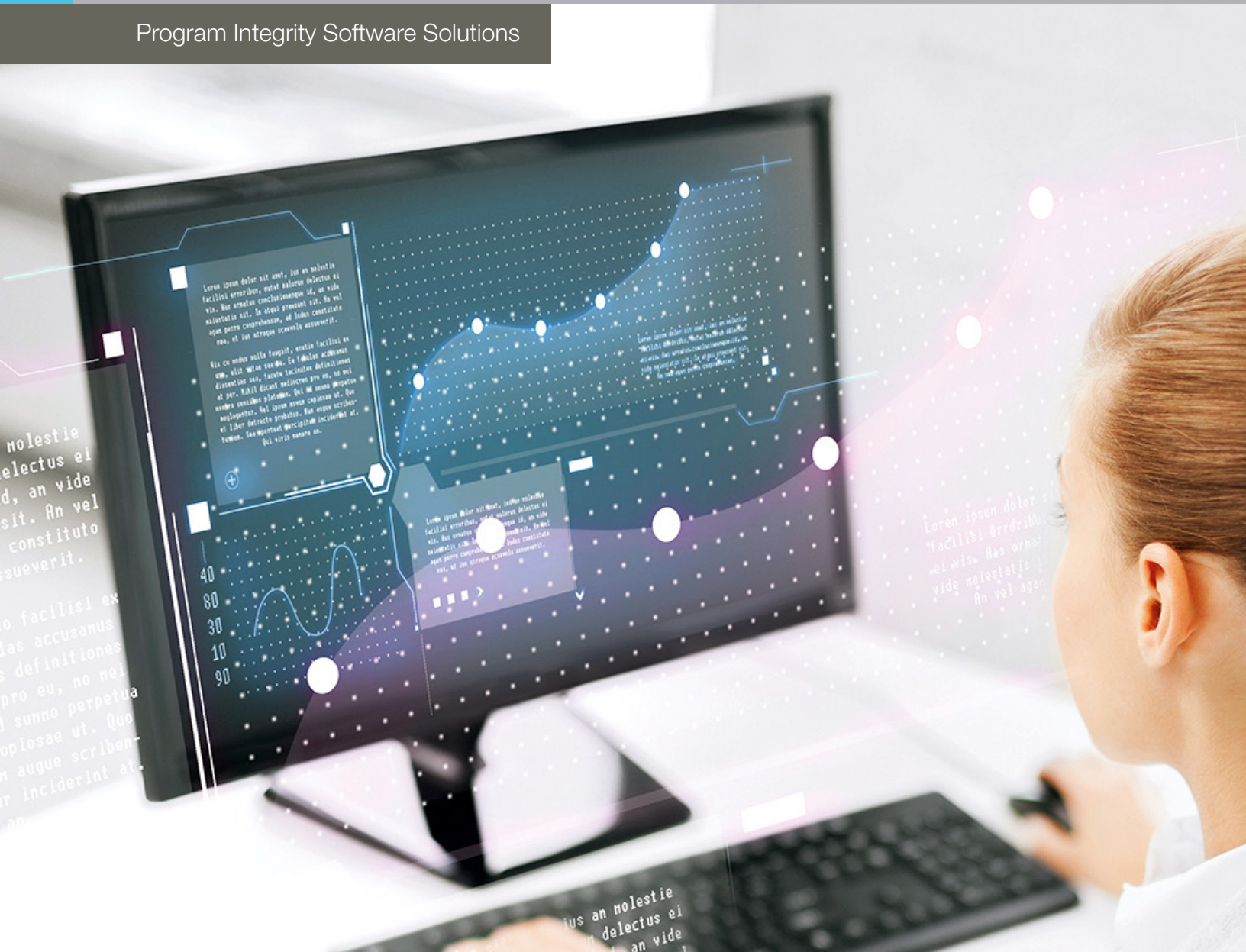


Program Integrity Software Solutions



STARSSolutions®

SOFTWARE



POWERFUL SOFTWARE

DESIGNED WITH AND FOR

HEALTH PAYERS.

The National Health Care Anti-Fraud Association (NHCAA) continues to estimate financial losses due to healthcare fraud in the tens of billions of dollars each year.

Mandated processing efficiencies, overlooked claims, overwhelmed or insufficient staffs, disparate record systems, and incomplete reports and data sets can all create opportunities for fraud, waste and abuse. NHCAA has also identified fraud activities becoming more harmful to patients, involving medical identity theft, physical risk and increasing coordination with organized criminal groups. STARSSolutions® software from General Dynamics Health Solutions provides a powerful technology-based solution to help detect and deter fraud and overpayments, aid in recoveries, and meet compliance and financial goals.

STARSIinterceptor

This best-in-class pre-payment fraud detection tool uses a powerful predictive analytics rules engine to identify and analyze inappropriate claims before they are paid, and reduce false positives.

STARSIinterceptor identifies claims with aberrant patterns in utilization, coding mismatch and billing-payment activities using a rules methodology, based on physician utilization, financial profiles and documented fraud schemes. It helps meet prompt-pay requirements and avoid costly fines and penalties.

STARSSentinel

This automated early-warning, detection and overpayment protection system helps shield health payers' assets with built-in intelligence to identify potential fraud cases, spot billing misunderstandings/mistakes and help adhere to medical policies.

STARSSentinel uses hundreds of patterns, rules, statistical calculations, utilization measures, financial profiles, high-impact fraud schemes and predictive detection to evaluate, compare, rank and score providers and members, as well as identify an overall "Index of Suspicion".

STARSCommander

This next-generation "command center" helps build, track and learn from fraud, waste and abuse caseloads.

STARSCommander isn't just a repository – it uses calendars, notifications and search to support proactive adoption and reinforcement of best practices in case prioritization, investigative work plans, inter-departmental collaboration, NHCAA-standard financial reporting and quality reviews. Dashboards track goal progress, productivity levels, turnaround times, inventory levels, outcomes and return on investment.

STARSIinformant

This advanced data analysis tool offers ad-hoc and guided toolsets to support user-controlled exploration of healthcare data to discover irregularities and isolate questionable billing/payment patterns.

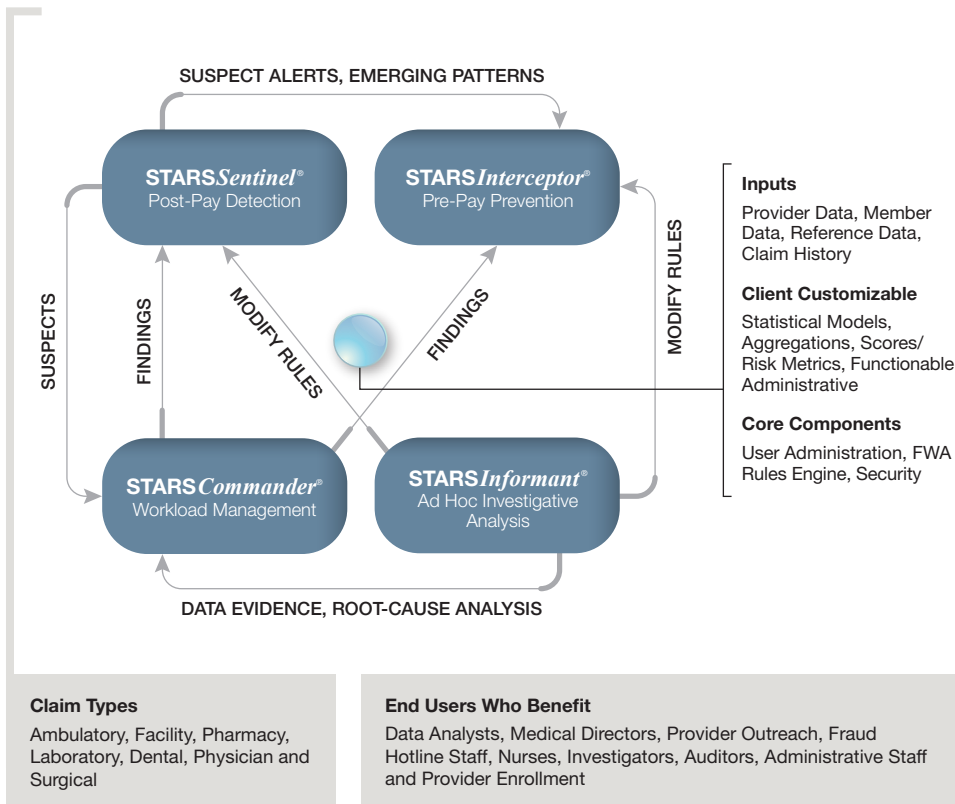
STARSIinformant supports analysts, investigators and auditors who must be able to independently assemble unlimited (and often unpredictable) combinations of mined data and reports, with the ability to switch directions and follow new data-driven indicators to expand findings.

Providing Powerful Program Integrity Solutions

STARSSolutions drives insight and analysis from complex data through pre-pay prevention, post pay detection and monitoring modules to help track fraud, waste and abuse, with pre-pay prevention, post-pay detection and monitoring modules to help track fraud, waste and abuse. Designed with clinicians, claims and regulatory experts, administrators and data analysts, and updated to adapt to emerging fraud schemes and compliance requirements, STARSSolutions software is an intelligent, adaptive anti-fraud solution. As an interoperable solutions suite, data analysis, decisions and insights from one module can help modify rules and algorithms for other modules – creating an even stronger, anti-fraud solution. One of the industry’s first and most complete anti-fraud tools, STARSSolutions can help data analysts, auditors, investigators, nurses and financial analysts:

- Anticipate and prevent fraud, waste and abuse by identifying aberrant utilization patterns, coding mismatch and billing-payment activities (STARSSentinel®)
- Support post-pay detection by examining utilization measures, financial profiles and high-impact fraud schemes to identify suspicious activity (STARSSentinel®)
- Build, track and learn from caseloads to better capture, control and report program integrity data (STARSSentinel®)
- Support advanced data mining and analytics to better assemble vast data and reporting outputs for stronger exploration (STARSSentinel®)
- Access through a HITRUST managed cloud hosting environment

- ✔ More than **30 years** providing health payers with pre-pay prevention, post-pay detection, ad-hoc analytics and workload management solutions.
- ✔ Supporting nearly **40%** of health payers, analyzing more than **2.5 billion** claims each year for over **300 million** covered lives.
- ✔ Working with payers to help define the fraud, waste and abuse solution arena – providing continuous thought leadership and training on the latest in fraud techniques and anti-fraud approaches.



About The Program Integrity Team

General Dynamics Health Solutions began offering Program Integrity Services as a natural extension of our healthcare anti-fraud technology to support payers in detecting and investigating fraud, waste and abuse. Led by industry-recognized experts, General Dynamics Health Solutions ensures our services are aligned with customer needs to focus on key performance measures, compliance and ROI. A rigorous staff selection process allows us to find talent nationwide and offer unparalleled depth and experience, bringing expertise from State and Federal law enforcement, Program Integrity contractors, Pharmacy Benefit Management, health payers, provider practices and more. With superior customer service and expertise in the anti-fraud arena, General Dynamics Health Solutions offer a full spectrum of support for program integrity needs, whether payers utilize our STARSSolutions® software or not.

GENERAL DYNAMICS
Health Solutions

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